

*Dear Chris*

*After completing your business seminars I thought it may be worthwhile to give you some playback.*

*Yes we thoroughly enjoyed the course for a number of reasons.*

*Firstly, it has consolidated our thinking on where we are heading over the next five years.*

*Secondly it made us think more deeply on exactly what we are doing in relation to our industry and the impact we can make on it, and, where we see ourselves in setting a standard to stay ahead of the field.*

*Thirdly by making us realise where we see ourselves in relation to our clients and particularly from our clients' point of view.*

*We also realise that regular reviews of our situation will keep us well and truly on the boil.*

*The techniques we learned on problem solving, time management and people skills will be invaluable.*

*Thankyou again, and we would have no hesitation in recommending your seminars to anyone in business.*

*Yours faithfully*

*D.D.*